

Challenges Overview

May 2022



Virgin Pulse challenges – contents

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Personal and peer-to-peer challenges

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- Habit challenges



A GREAT NEW CHALLENGE IS STARTING SOON

FOCUS ON **SELF-CARE**

Month, Year

TAKE TIME FOR YOURSELF

Self-care means taking time to care for your mind and your body—it's a holistic approach to your health and wellbeing. Interested? Set a personal goal, take some more time for yourself—and earn rewards while you're at it!

Go to **Challenges** on the mobile app or member.virginpulse.com

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Corporate Challenges

Step Challenges: Basic, Destination, Staged

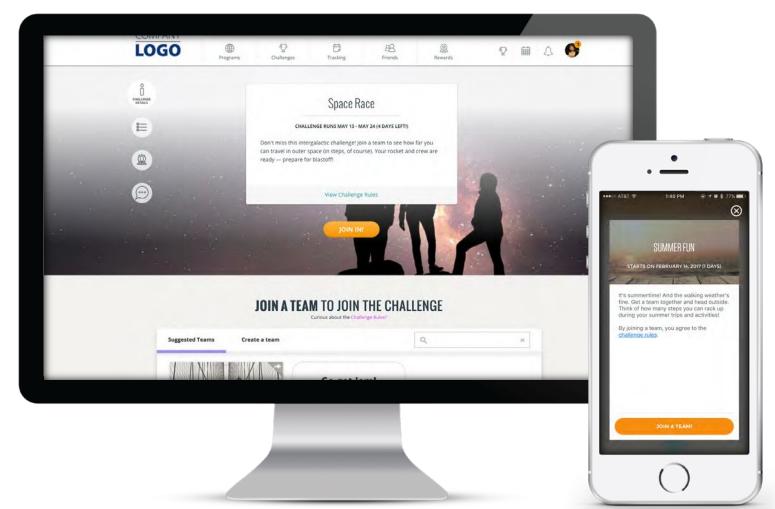




Basic step challenges

Basic Step Challenges are a simplified small group experience with teams focused on reaching the top of the leaderboard by racking up their step counts.

Choose from a library of 18 themes, or easily create a challenge with your own content. Basic Challenges allow you to quickly get a challenge up and running for your entire population or just a sub-portion of your members.

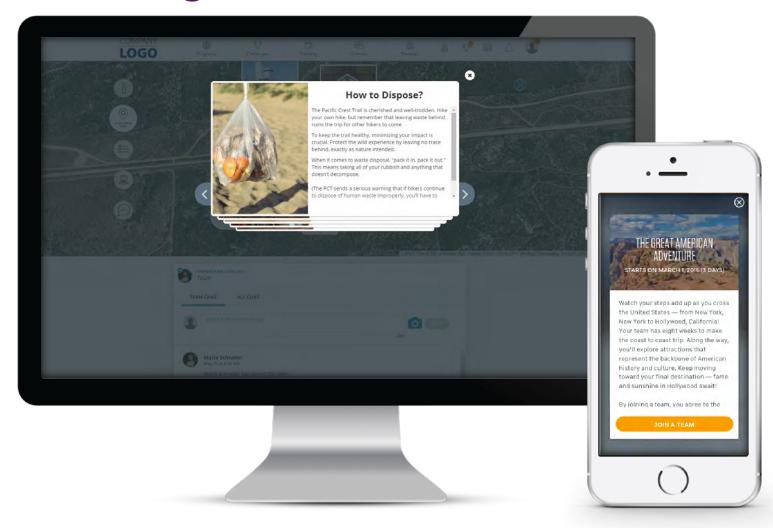




Destination step challenges – overview

Destination Step Challenges are an immersive team-based experience where teams travel to new destinations, learning about the location and discovering recipes along the way, virtually exploring the world on an interactive map interface.

Choose from a library of 18 themes and run the challenge for your entire population or just a sub-portion of your members.





Destination step challenges - details

Configuration options

- Team Structure: Small user-created teams
- Rules: Default content can be adjusted
- Audience: Enter member base or subset based on organizational hierarchy
- Step Converter: Tool to allow non-step based activity with a self-entry Step Converter Tool
- **Dates:** Adjust challenge timeline, duration, and deadline for team changes
- **Emails:** Select email dates and turn individual emails on or off, including destination arrival emails
- Rewards: Designate rewards for top teams and/or individuals*
- Leaderboards: Pick from a selection of org hierarchy leaderboard options*
- **Step Caps:** Determine a daily step limit and average steps per day per member, which influences how fast stages are unlocked*

Challenge themes

- Adventures in Africa
- Amazing Architecture
- Appalachian Trail
- Bridges Around the World
- Celebrations Around
 the World
- Eco-Friendly Cities Changing the World
- European Expedition
- Food Around the Globe
- Great American Adventure
- Great Escapes

- Mindful Exploration
- North American Nomad
- Pacific Crest Trail
- Rhythms that Move You
- Scale the Summits
- South American Step-Off
- U.S. National Parks
- Walk the Wonders
- World at Play
- World Tour

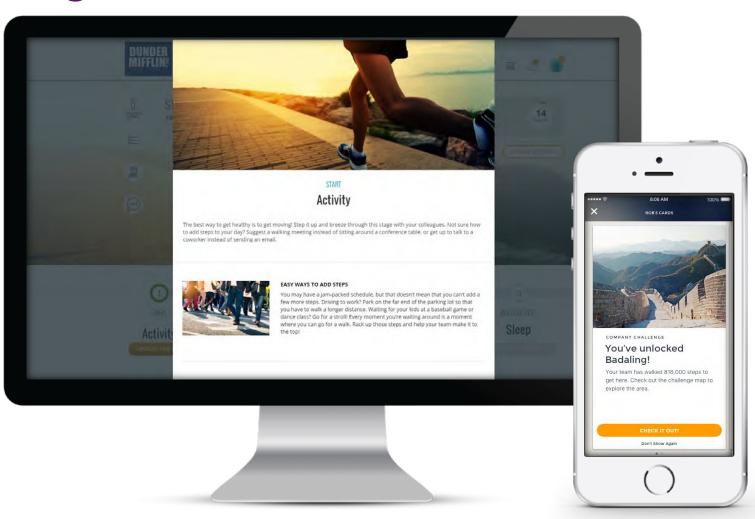


*These features are only configurable if your Virgin Pulse team is setting up the challenge

Staged step challenges - overview

Staged Step Challenges are a team-based experience where members unlock five stages as they progress in the challenge, learning about the stage along the way.

Choose from a library of 11 themes and run the challenge for your entire population or just a subportion of your members.



Staged step challenges - details

Configuration options

- Team Structure: Small user-created teams or Org Hierarchy-based teams
- Rules: Default content can be adjusted
- Audience: Enter member base or subset based on organizational hierarchy
- Step Converter: Tool to allow non-step based
 activity with a self-entry Step Converter Tool
- **Dates:** Adjust challenge timeline, duration, and deadline for team changes
- Emails: Select email dates and turn individual emails on or off
- Rewards: Designate rewards for top teams and/or individuals*
- Leaderboards: Pick from a selection of org hierarchy leaderboard options*
- **Step Caps:** Determine a daily step limit and average steps per day per member, which influences how fast stages are unlocked*

Challenge themes

- Explore Diverse
 Backgrounds
- Explore the Mediterranean
- Fall Into Fitness*
- Great Wall of China
- Hawaiian Islands
- Path to Fulfillment

*Fall Into Fitness is US English only challenge

- Productivity Power-Up
- Relax, Renew, Refresh
- Step It Up to a Better You
- The Inca Trail
- Time Machine
- Washington, D.C.



*These features are only configurable if your Virgin Pulse team is setting up the challenge

Corporate Challenges

Charity Step Challenges



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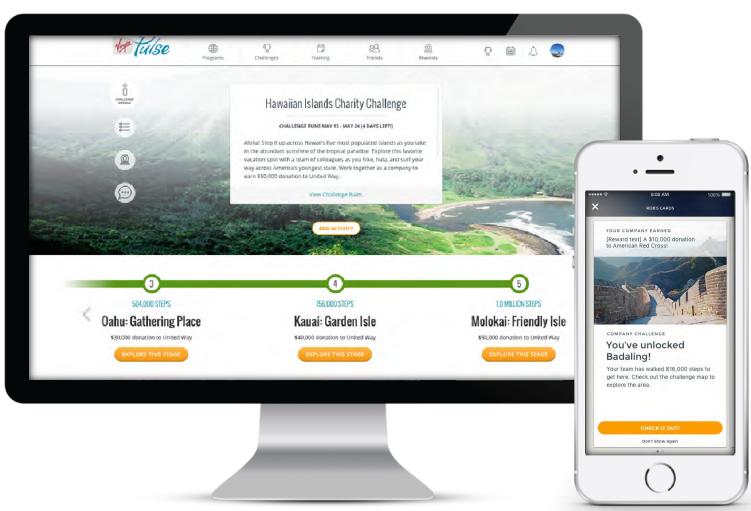
Charity step challenges - overview

Leveraging the foundation of the Staged Step Challenge experience, Charity Challenges enhances the interface to highlight any employer sponsored offplatform reward like:

- donation to a charity
- extra day off
- office lunch

Stages are unlocked by the entire participating population and the different milestones at each stage boosts motivation! Rewards at reach stage can be cumulative or incremental achievements.

Choose from 11 themes in the Staged Challenge library and run the challenge for your entire population or just a subportion of your members.



Charity step challenges - benefits



For you

- Tie wellbeing into your philanthropic efforts
- If there's no budget for individual rewards
- Creates buzz and increases
 engagement



For your people

- Celebrate working toward a common goal as a company
- Not just focused on competition!



Charity step challenges – details

Configuration options*

- Team Structure: Small user-created teams or Org
 Hierarchy-based teams
- Rules: Default content can be adjusted
- Audience: Enter member base or subset based on organizational hierarchy
- Step Converter: Tool to allow non-step based activity with a self-entry Step Converter Tool
- **Dates:** Adjust challenge timeline, duration, and deadline for team changes
- Emails: Select email dates and turn individual emails on or off
- **Rewards:** Select an off-platform reward to be highlighted during the challenge
- Leaderboards: Pick from a selection of org hierarchy leaderboard options*
- **Step Caps:** Determine a daily step limit and average steps per day per member, which influences how fast stages are unlocked*

Challenge themes

- Explore the Mediterranean
- Fall Into Fitness*
- Great Wall of China
- Hawaiian Islands
- Step It Up to a Better You
- The Inca Trail
- Washington D.C.

*Fall Into Fitness is US English only challenge



Corporate Challenges

Promoted Healthy Habit Challenges



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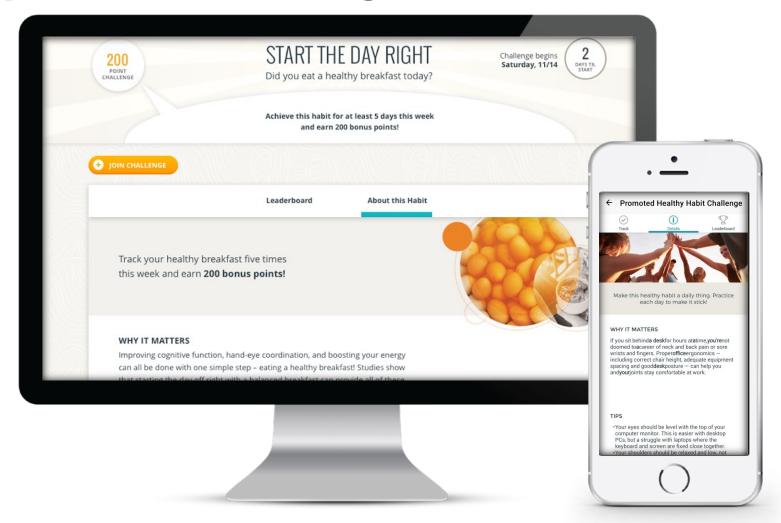
Promoted healthy habit challenges - overview

Help your employees better manage their finances, act sustainably, or embrace diversity.

Every month Virgin Pulse will launch a one-week Promoted Healthy Habit Challenge (PHHC) encouraging individuals to focus on a different topic each month of the year.

The challenge will help educate members "Why it Matters" and provide "Tips" to help your members achieve success.

Client's can leverage Virgin Pulse's habit library or create your own to align with organizational goals and objectives.



Promoted healthy habit challenges - benefits



For you

- Focus on a non-step-based habit that is relevant to your organization and wellbeing priorities
- Option to create a custom habit and custom challenge directly in the Admin Portal
- Virgin Pulse-created monthly Promoted Healthy Habit Challenges takes all the work and decisions off your plate



For your people

- Focus on one activity over a prolonged period of time to change habits
- Individual competition where members can learn why the habit matters and tips to say "yes" every day during the challenge



Promoted healthy habit challenges - details

Configuration options*

- Challenge Structure: Individual challenge
- Habit: Pick a Yes/No habit from the Virgin Pulse library or create your own in the Client Admin Portal
- Audience: Entire member base or subset based on organizational hierarchy
- Content: Create your own description, Why It
 Matters, and optional Tips copy for the challenge
- **Image:** Customize the challenge with your own image or one from the library
- **Dates:** Adjust challenge timeline, duration, and deadline for team changes
- **Target:** Pick how many days members should say "YES" to the habit to win the challenges
- Emails: Decide if you want members to receive challenge emails
- Rewards: Designate rewards members who achieve the target*

2022 monthly promoted healthy habit themes

- January: Building Relationships Lean On Me
- February: Embracing Diversity See Your Lens
- March: Sleeping Well Loosen Up
- April: Contributing to My Community Go Green
- May: Building Relationships Be Kind
- June: Embracing Diversity Process Bias
- July: Being Productive Keep It Routine
- August: Getting Active Workout Time
- September: Eating Healthy Smart Eating
- October: Reducing Stress Relaxation Breathing
- November: Building Relationships Listen First
- December: Managing My Finances Track Spending



Corporate Challenges

Spotlight and Custom Challenges

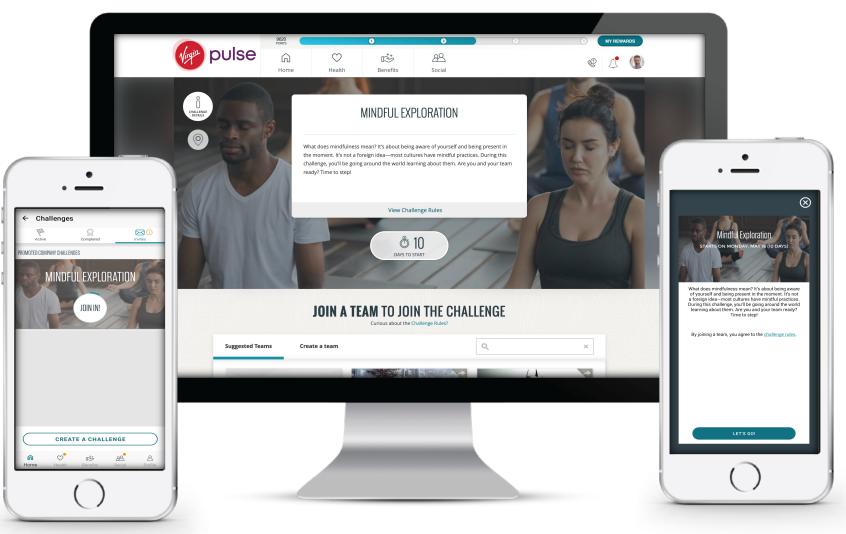


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Spotlight challenges - overview

Spotlight challenges take a prescriptive approach that leads to long-term outcomes. This new challenge type goes beyond the traditional stepbased challenge, shining a spotlight on important health topics. Spotlight challenges target mindfulness, physical activity self-care and sleep.

Motivate your employees to try new habits in these teambased challenges.





Spotlight challenges - benefits



- Offer a broader variety challenge types that appeal to more members
- Support and drive themed initiatives and health concerns (mental wellbeing) with Spotlight challenges
- Have your members sync seamlessly to Whil for validated measurements toward their goal. Non-validated is available as well.



- Kick-start and establish new habits in stress
- Progress is celebrated along the way to reduce competitive pressure and foster a supportive social community
- Personalized goals for members which increases the likelihood of meeting goals and maintaining healthier habits
- Promote meaningful content around the challenge – integrate resources right in the challenge interface which will drive utilization



Spotlight challenges – details

Configuration: Standard challenges

- Challenge dates: Start, end, upload, archive
- **Contest organization:** Company, business unit, office, audience, or upload a list
- Emails: On/off and scheduling
- Leaderboards: Company, business unit, office, friends, collective, & winner circle
- Manual entry: Allow manually entered data on/off

Goals

- Goal type: Daily or weekly
- Goal limits: No limits or min / max
- **Copy:** Goal recommendation copy

Rewards

- Join the challenge
- Post a chat comment at least once a week for all weeks of the challenge
- Track at least once a week for all weeks of the challenge

Available percentage rewards at each milestone for Spotlight challenges

- Reach 10% of your challenge goal
- Reach 25% of your challenge goal
- Reach 50% of your challenge goal
- Reach 75% of your challenge goal
- Reach 100% of your challenge goal + trophy "Crush Your Goal!"
- Reach 110% of your challenge goal

*See the configuration workbook for more details



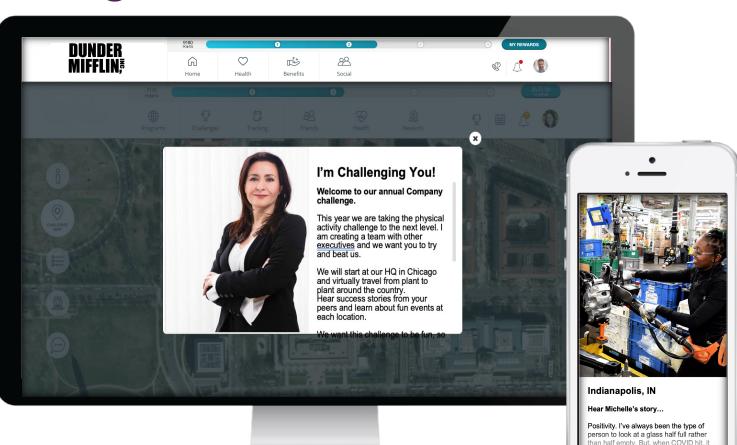
Custom client challenges

Put your company front and center

Custom challenges are a great way make a unique experience for your employees putting your company front and center.

Virtually travel from location to location, hear success from your colleagues, learn about the history of your organization, drive home your corporate values, or reinforce safety measures.

Custom challenges provide you the framework to educate and inspire your employees in a fun and creative way.





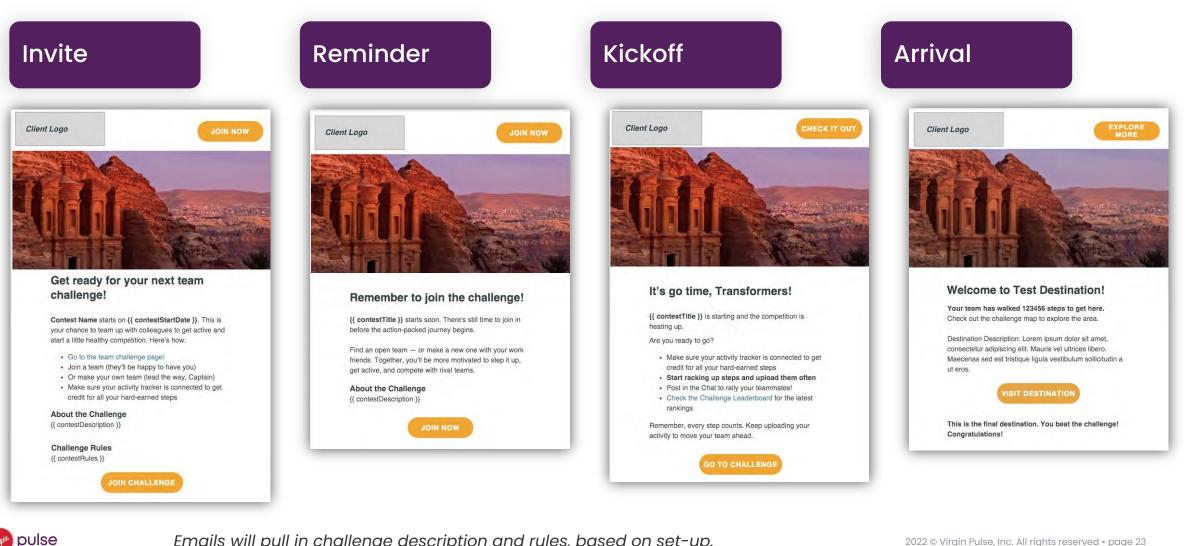
Corporate Challenges

Member Marketing



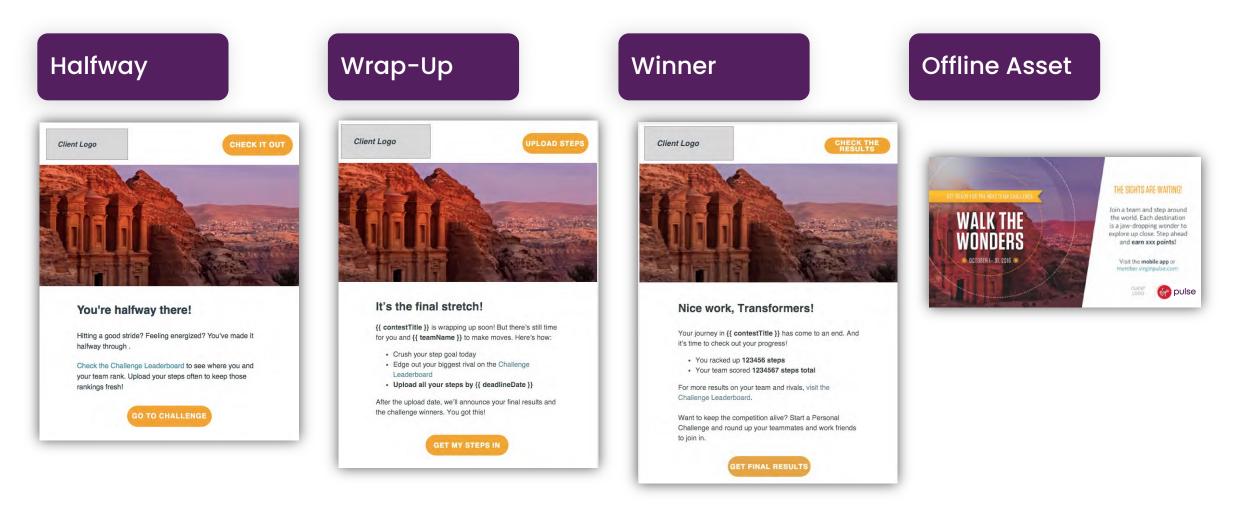
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Member marketing - step challenge materials

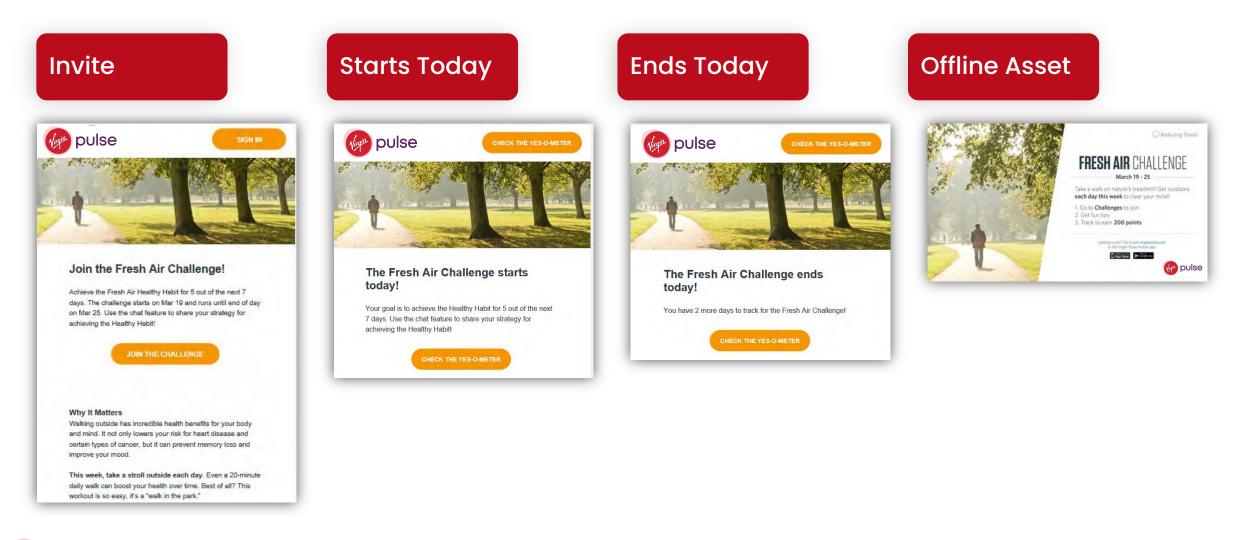


Emails will pull in challenge description and rules, based on set-up.

Member marketing - step challenge materials



Promoted healthy habit materials



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Member marketing - client resource center

Member Marketing offline assets can be found in the Client Resource Center to easily view, download, and post around your offices.

resourcecenter.virginpulse.com

Resource Center	
Welcome to the Client Resource Center	
What's inside the Client Resource Center? Use the search bar or navigation menu above to explore available guides, member marketing, resources, and more.	
Admin Portal Guides	Member Marketing
Follow our step-by-step guides to get the most out of your Client Admin Portal.	Ensure your members know the latest offerings and opportunities by sharing these promotional assets.
Client Resources	Client Resource Guides
Check out our resources for more information, support, or ways to enhance	Expand your offerings by incorporating additional opportunities and information on our special topics.



Corporate Challenges

Client Admin Tools and Reporting

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Client admin tools – setting up challenges



Client admin portal

- Quickly and intuitively set up your own Basic, Destination, Staged, and Promoted Healthy Habit Challenges
- Pick your own dates, challenge audience, theme, and content to create a challenge that is relevant to your population

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Client resource center

- Step-by-step directions and videos for creating your own challenges in the Client Admin Portal
- Member Marketing offline assets available to download and promote your challenge around your offices

A select number of challenges can also be built with support of your Virgin Pulse team

The Client Resource Center can be accessed at https://resourcecenter.virginpulse.com/



Client admin tools - reporting

Client admin portal

Data is available in the Step Challenge Wizard for any current or past challenge that you've created. Additional reporting viewers can be assigned after the challenge is created. Data includes:

- Enrollment rate
- Total players joined
- Total teams created
- Total steps taken
- And more in the csv export option



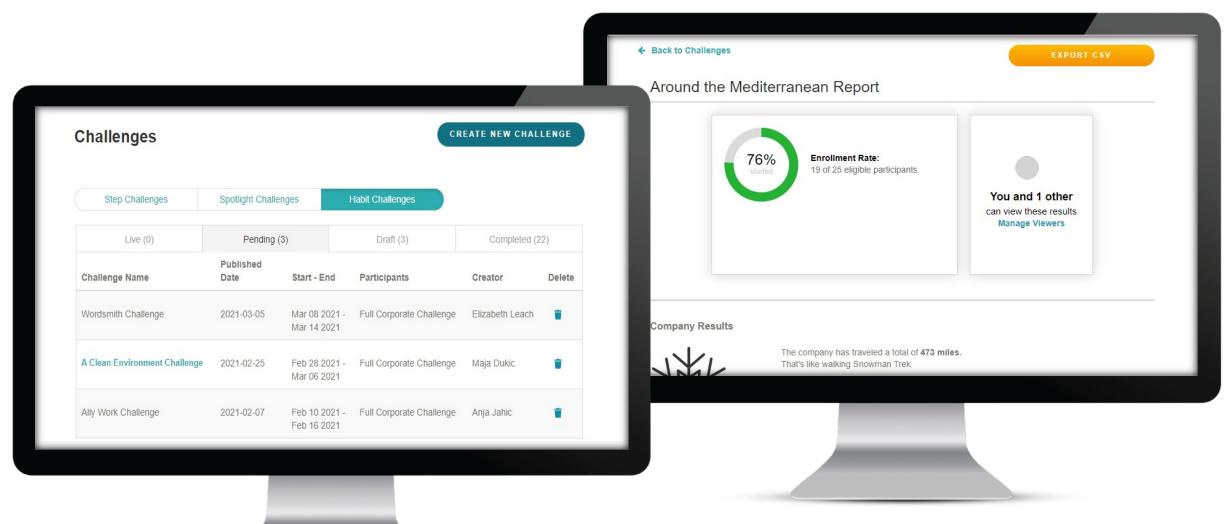
Analytics

- Aggregate data for step and habit challenges is available in your Analytics tool. Data is available to answer the following questions:
- How many of our members participate in our corporate step challenge?
- How many of our members participate in promoted Healthy Habit challenges?



Client admin tools and reporting

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Personal and Peerto-Peer Challenges

Step Challenges



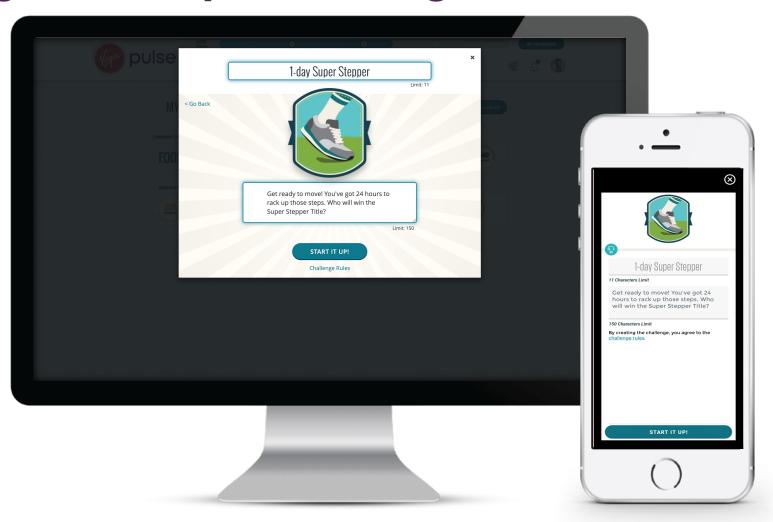


Personal challenges – step challenges

Members can also have some fun by creating their own personal challenges and getting their friends in on the action. Members can create three different personal step challenges:

- 1 Day Super Stepper
- Weekday Step-off
- Weekend Walk-off

If your device or phone is synced there is no tracking required. All you have to do is get up and move.



Personal and Peerto-Peer Challenges

Habit Challenges



Personal challenges – habit challenges

Empower your members to take the lead and create a challenge of their own. The easiest way to create a new habit is by doing it with a friend.

So pick a healthy habit and challenge a colleague, your department, or your office to join in with you.

Personal Habit Challenges last for 7 days and focus on any area of wellbeing including reducing stress, contributing to community, safety, eating healthy, managing finances, and many more.

